

East Wellington

Family Health Team

6 Thompson Crescent, Unit 1
Erin, ON N0B 1T0

August 2022 Update

Good afternoon patients of Dr. Parent,

As you know, Dr. Parent has been on medical leave since the end of January. Unfortunately, even physicians are not immune to illness and we wish her the very best in her continued recovery.

We deeply regret the lack of ongoing consistency that we have been able to afford you, her patients though we are very grateful to our other EWFHT physicians, as well as Dr. Duncan Bull, Dr. Kevin Samson, and Dr. Peter Abdelmalak who have assisted with interim care.

It is no secret that Ontario and other Canadian provinces are experiencing a health human resource crisis and I regret to say that, despite making exhaustive recruitment attempts to fill the temporary vacancy of Dr. Parent's position, we have not been successful in finding someone to cover her roster, starting August 1st.

We are advised that Dr. Parent will continue to recover into at least November. While we will continue to search for physicians who may provide some measure of interim care for you, what we do know is that we have no patient-facing care options for the month of August. We understand that this will be a challenge for many of you and we are very sorry. We have simply run out of options.

We have made arrangements for the following:

- Ongoing prescriptions will continue to be renewed. You can ensure that your medications continue to be renewed by asking your pharmacist to send a renewal request to our clinic, allowing 2-3 days for processing
- Doctors will continue to receive and review blood work and other test results that have already been ordered. If any results require discussion, you will be contacted by a physician by phone or email if we have your consent to communicate by email.
- You may continue to access our Saturday clinics for acute needs such as things like suspected strep throat, urinary tract infections, etc. You may find the Saturday schedule and locations at https://www.ewfht.ca/displayPage.php?page=SaturdayUrgentCare#page_SaturdayUrgentCare

For all other care needs, at least in the month of August, we ask that you access a Walk-in Clinic in your area. You can find a list of walk-ins in surrounding areas at https://www.ewfht.ca/displayPage.php?page=AfterHours#page_AfterHours

Again, we sincerely apologize for any inconvenience that this situation has presented and hope to be communicating with you again, in the near future, to advise that we have found a physician to cover Dr. Parent's roster for the remainder of her leave, which is indefinite at this time. We are very grateful for your cooperation.

If you have urgent questions or concerns about this message, I invite you to email me directly at kim.bell@ewfht.ca

Sincerely,
Kim Bell,
Executive Director
East Wellington Family Health Team